

CCUSA Flexi Flight Ticket

Are you unsure of your travel plans after camp, and would like the flexibility of being able to change your return flight date coming home? If so, why not consider upgrading your flight ticket to the Flexi ticket? Please read the below information CAREFULLY:

Cost of Flexi-Ticket

£100 which is added to your Footprints account – this is required to be paid as soon as your flight details appear on your Footprints account. You are UNABLE to add the Flexi ticket option to the ticket once it has been booked/appears in your Footprints account, so you must decide when selecting your return flight date.

What is the Flexi Ticket?

The Flexi Ticket allows you ONE change of your return flight. You can only make the change once you are in the States. The change will only be available for a flight from New York to London. **WITHOUT** the Flexi Ticket, you would be required to pay the full cost of changing your return flight. This is subject to availability at time of requesting the date change with the airline. Date change fee and fare difference (if applicable) will be collected by the airline at the minimum of \$300.

How do I Make a Return Flight Change?

You can request a change through the 'My Travel' section of Footprints and we will ask for a selection of 3 potential return dates. The more notice that we get, the greater chance you have of getting your first choice of flight. Please submit your request AT LEAST 10 days before your original flight date or new requested flight date, whichever comes first.

Once a change is submitted, your Footprints account will show the new flight change (made by Skytours Travel Agency), so you need to keep checking your Footprints account. The new flight number, details and reference number will appear thus allowing you to check-in online through the airline you are flying with OR by checking in at the airport in New York.

Skytours are a very reliable and highly regarded third party travel agency who book flights on CCUSA's behalf. CCUSA will not be able to confirm the flight requests. The average turnaround time is 24-48 hours for change requests during Mon-Fri. If you have any questions or have not received your new flight details in footprints after 48 hours, please email Michael at Skytours on meklof@skytours.com.

Are There Any Restrictions?

YES. Airlines will charge higher prices between Fri-Sun as this is the most popular period to travel during the week. With this in mind, ALWAYS try to choose to fly between Mon-Thurs to avoid additional fees.

Flights in August and September book up VERY quickly. CCUSA have restrictions on the tickets that are booked, and have a limited number of seats on each flight. On rare occasions, the airline may charge additional fees to CCUSA for seats on busy services. If this is the case, these fees will be passed onto the participant. The amount charged will depend on date of travel and seat availability.

Am I Guaranteed My 1st Requested Change Date?

We will ask for a selection of 3 dates and will always try to accommodate your 1st requested change. However, this is not always possible due to limited availability of flights between August and September. Please remember, if you go online and see that a flight is available, this does NOT mean that we can book your seat. Our tickets have unique inventory endorsement and other restrictions. If we cannot book your 1st choice of flight, we will do our utmost to book either your 2nd or 3rd choice (subject to availability.)

Do I Get A Refund If I Do Not Use The Flexi Ticket?

Unfortunately Not!

Please also be aware that if your return portion of the ticket (New York to London) is unused, you cannot get a refund.

Tickets are non-transferable to other names.

CCUSA is not the travel agent and has no connection to the airline pricing or seat availability.

If you would like to upgrade your flight ticket to include the flexi option, please tick YES in Footprints. Clicking YES, acknowledges you have read and understand the above terms and conditions on the Flexi ticket.

If you have DO NOT want to upgrade your flight ticket to include the flexi option, please click NO in Footprints.

If you have any questions before selecting YES or NO, please ring us on 02088 746325 or email info@ccusa.co.uk.

Kind regards, and safe travels!

CCUSA